

## TERMS OF SERVICE

Last Updated: June 10, 2026

### 1. SERVICES

Luminarias Limited provides professional exterior holiday lighting installation, maintenance, removal, and related services.

All services are subject to availability, weather conditions, material availability, and site accessibility.

### 2. ESTIMATES

All estimates are based on information available at the time of inspection or consultation.

Final pricing may change due to:

- Additional materials
- Property conditions
- Scope changes requested by the customer
- Site accessibility issues
- Unforeseen installation requirements

### 3. PAYMENT TERMS

Payment terms will be outlined in the customer's service agreement or invoice.

Failure to make timely payment may result in:

- Suspension of services
- Additional fees
- Removal of installed products where permitted by law and contract

### 4. CANCELLATIONS AND REFUNDS

Customers may cancel services subject to the terms outlined in their service agreement.

Deposits may be non-refundable if materials have been ordered, custom products have been purchased, or installation scheduling has occurred.

Refund eligibility will be determined based upon the stage of project completion and associated costs incurred.

### 5. CUSTOMER RESPONSIBILITIES

Customers agree to provide safe access to the property and disclose known hazards that may affect installation or service.

Customers are responsible for maintaining electrical service to support installed lighting systems.

### 6. WARRANTY AND SERVICE ISSUES

Any workmanship warranty will be specified in the customer's service agreement.

Customers should promptly notify Luminarias Limited of outages, damage, or service concerns so corrective action may be scheduled.

## 7. LIMITATION OF LIABILITY

Luminarias Limited shall not be liable for:

- Pre-existing property defects or damage
- Damage caused by severe weather events
- Power outages
- Acts of God
- Customer misuse, alteration, or tampering with installed products

To the fullest extent permitted by law, Luminarias Limited's total liability arising from any claim related to services provided shall not exceed the amount paid by the customer for the services giving rise to the claim.

## 8. INTELLECTUAL PROPERTY

All website content, logos, photographs, graphics, designs, and marketing materials are the exclusive property of Luminarias Limited.

No content may be copied, reproduced, distributed, or used without prior written permission.

## 9. GOVERNING LAW

These Terms and Conditions shall be governed by and interpreted under the laws of New Mexico.

## 10. MODIFICATIONS

Luminarias Limited reserves the right to modify these Terms and Conditions at any time. Updates will be posted on the website with a revised effective date.

## 11. CONTACT INFORMATION

Questions regarding these Terms and Conditions may be directed to:

Luminarias Limited Phone: 505-401-0496. Email: [info@LuminariasLimited.com](mailto:info@LuminariasLimited.com)

## SMS TERMS AND CONDITIONS

By providing your mobile phone number and opting into SMS communications from Luminarias Limited, you agree to these SMS Terms and Conditions.

## 2. CONSENT

By opting in, you authorize Luminarias Limited to send text messages regarding:

- Appointment scheduling • Appointment reminders • Service updates • Customer support
- Promotional offers and marketing communications

Consent to receive SMS messages is not a condition of purchase.

### 3. MESSAGE FREQUENCY

Message frequency may vary depending on customer activity, appointments, and promotional campaigns.

### 4. FEES

Message and data rates may apply according to your mobile carrier plan.

### 5. OPTING OUT

You may opt out at any time by replying STOP to any text message.

Upon receipt of a STOP request, you will receive a final confirmation message and no further SMS messages will be sent unless you opt in again.

### 6. HELP

For assistance, reply HELP to any message or contact:

Phone: 505-401-0496. Email: [info@LuminariasLimited.com](mailto:info@LuminariasLimited.com)

### 7. PRIVACY

Your privacy is important to us.

Mobile information will not be shared, sold, rented, or transferred to third parties or affiliates for marketing or promotional purposes.

Information collected through SMS communications is subject to our Privacy Policy.

### 8. CHANGES

Luminarias Limited reserves the right to modify these SMS Terms and Conditions at any time. Updated versions will be posted on our website with a revised effective date.

### 9. CONTACT INFORMATION

Luminarias Limited

P.O. Box 21926  
Albuquerque, NM 87154

Phone: 505-401-0496

Email: [info@LuminariasLimited.com](mailto:info@LuminariasLimited.com)